TEN DIGITAL DEVICE TOPICS DIFFICULT FOR SENIORS

1. **NETWORKS** (CLOUD, IP, ROUTER, MODEM, WIRELESS/WIRED, GATEWAY, SUBNET, 4G)

2. **HARDWARE** (CELL PHONES, COMPUTERS, DISK DRIVES, MODEMS, PRINTERS, CABLES)

3. **OPERATING SYSTEMS** (MAC-OS, WINDOWS, LINUX, CHROMEBOOK, ANDROID)

4. **OS INTERACT** (FILE BROWSER, EJECT, DESKTOP, MOUSE, KEYBOARD, TOUCHSCREEN)

5. **SYSTEM ADMINISTRATION** (INSTALLING, CONFIGURING, ENABLING/DISABLING)

6. **COMPUTER LANGUAGES** (JAVA, C++, JAVASCRIPT, HTML, PHP)

7. **SOFTWARE APPLICATIONS** (WEBSEARCH, SKYPE, DROPBOX, GPS, MS-OFFICE)

8. **TECHNICAL JARGON/ACRONYMS** (SMS, BIT, DATA, APPS, WIFI, UPLOAD, RAM, USB)

9. **SECURITY** (ADWARE, ANTI-VIRUS, FIREWALL, PHISHING, HACKER, PERMISSIONS)

10. **SOCIAL MEDIA** (FACEBOOK, TWITTER, LINKEDIN, GOOGLE+, SNAPCHAT)